



CENTER FOR INNOVATION AND WELLBEING

Intel Mobility Case Study



Healthcare transformation with 2 in 1s in the workplace.

Through a unique opportunity provided by the [Aging 2.0 Alliance](#), the Front Porch Center for Innovation and Wellbeing (FPCIW) partnered with [Intel](#) to deploy tablets to staff and caregivers at [Sunny View](#) to demonstrate mobile applications as a point of care solution in care settings. The project, which was evaluated by a team of Intel anthropologists and researchers from [Intel Health and Life Sciences](#),

distributed 10 Microsoft SurfacePro tablet devices over three months to understand how the technology can support workflows and improve care.

Through carefully planned discussions and trainings with community staff, FPCIW developed key trainings and adoption strategies that encouraged the integration of mobile devices. The pilot reported high levels of staff engagement and productivity, despite initial skepticism and concerns of workflow disruptions.

- 67% of participants prefer to use the tablet over a workstation
- 75% of staff preferred the tablet over the PC
- Previous experience with smart mobile phones and other tablets (i.e., iPads, HTC phone, etc.) helped to influence acceptance

Qualitative findings from the Intel team's interviews with staff members were just as convincing and valuable. They found that the community's caregivers and other staff felt that the 2-in-1 tablets freed them to work anywhere any time, reduced paper and increased their efficiency, allowed them to appear more professional, improved their relations with residents and provided more time to care for community members.

The encouraging findings from the pilot eventually led to further investments including resident donor commitment to long-term adoption of tablet devices at Sunny View and other Front Porch communities. The project successfully addressed efficiency gaps in care and service delivery in Sunny View's care center and throughout its resident community.

Read the Intel [blog](#) and [case study](#) on this pilot's outcomes.

About the Front Porch Center for Innovation and Wellbeing

The Front Porch Center for Innovation and Wellbeing is part of Front Porch®, one of Southern California's largest not-for-profit providers of retirement living communities and affordable housing. The Front Porch Center for Innovation and Wellbeing strives to harness technology solutions that support and enhance wellbeing in older adults. The Front Porch Center's core initiatives focus on how technology can: assist in maintaining brain health; enhance social connectedness; promote engagement and growth; empower control over health and wellness; prevent emergencies or serious events; and increase resources and support for formal and informal caregivers. The Front Porch Center for Innovation and Wellbeing is a signature program of Front Porch's Humanly Possible® commitment to doing everything humanly possible to creatively meet the needs of those we serve today and in the future. The Front Porch Center is the winner of the Bronze Award for the Dignity category in the 2015 McKnight's Technology Awards and the Aging 2.0 Pilot Pioneers 2015 Innovation Award. More information can be found at www.fpciw.org.

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